

Financial Guidelines

We are committed to providing you with the best care possible to achieve total oral health. In order to achieve these goals, we need your assistance and your understanding of our financial guidelines.

Patient portion or patient co-pay is due at **the time services are rendered** unless prior financial arrangements have been made. We accept cash, check, Visa, MasterCard, Discover and Care Credit.

We will gladly discuss your proposed treatment and answer any questions relating to your insurance. However, you must realize that your dental insurance is a three way contract between you, your employer and your dental insurance provider. Please understand, you are responsible for all charges not paid by your insurance.

Dental insurance policies are ever changing. We will do our best to give you an **estimate** of what your responsibility will be, however, **NO** estimate is a guarantee of payment until the procedure is submitted as complete. Also, many insurance companies are excluding certain dental procedures or downgrading procedures to a lesser reimbursement level; in which case, you would be responsible for the difference.

While the filing of insurance claims is a courtesy that we extend to our patients, all charges are your responsibility from the date services are rendered. We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.

We accept all major dental insurance payments, however we may not be an in network provider for your plan. If we are not an in network provider, review your plan details, as in many cases insurance reimbursement is very similar.

We are a provider for Delta Dental Premier and United Health care.

Payment Information:

- All major credit cards are accepted
- 10% Discount for our uninsured cash paying patients
- Various financing options with CareCredit®

Workers Compensation claims will be filed for you. Please understand the carrier will assign a dollar amount that will be paid towards the claim, which may or may not cover the entire fee. Any amount not covered by the carrier, will be your responsibility.

Minors must be accompanied by a parent or legal guardian. If the parents are separated or divorced, the person accompanying the minor will be responsible for copayment at the time of service.

Unless an emergency occurs, we expect to run on time for your appointments, and we appreciate the same courtesy from you. Please give 48 hours notice if you are unable to keep your reserved time. **Missed appointments** will be charged one dollar per minute of time allotted for your appointment.